

Produce Prescription Program

RURAL HEALTH
NETWORK
Serving South Central New York



What is Eligible?



Fresh or Frozen
Fruits & Vegetables;
No-Salt Canned
Produce



Value-Added Items;
Dried Fruits or Vegetables;
Non-Produce Items

How a Shopper Uses the Voucher

1. When the shopper is checking out Cashier asks customer if they will be using their Produce Prescription.
 - If YES, customer pays with \$5 Produce Rx vouchers.
 - No change should be made for Produce Rx vouchers.
 - Check that there is a ProduceRx ID # written on the Vouchers.It's okay to accept vouchers without ProduceRx ID but please remind shopper for next visit.
2. At end of order, cashier will note voucher as a coupon in the POS system.
3. Cashier staples receipt and voucher and saves for Manager.
4. Manager records sales in redemption log.
 - Redemption log and vouchers should be submitted to Rural Health Network MONTHLY by the 15th.



Frequently Asked Questions

What is the Produce Rx Program?

The Produce Rx Program allows healthcare providers in your community to write prescription for fresh fruits and vegetables for individuals and families. Participants receive vouchers to spend at farmers markets, farm stands and other retail sites- giving additional purchasing power to people who need it.

Who is running this program?

Rural Health Network of South Central New York.

Can customers use more than ONE voucher at a time?

Yes, there is no limit to the number of Produce Rx vouchers customers can use at retail sites, with the exception of Price Chopper, who has a \$10 limit.

Can customers get change for their Produce Rx vouchers?

No, so it's recommended to purchase as close as possible to the whole dollar amount of the combined vouchers.

For example, if the fruit and vegetable purchase is \$9.89, they will need to use two \$5 Produce Rx vouchers but will not receive \$0.11 in change.

How will I be reimbursed?

After completing your reimbursement log please submit it by email with voucher numbers indicated, or print and mail a paper copy with vouchers attached, to the Rural Health Network. You may also drop items off at our office. *Should you have a large volume of vouchers and need a pick up please contact Kate - info below.*

Mail paper copies of the reimbursement log and Produce Rx vouchers you have received to:

Rural Health Network of South Central NY
Attn: Kate Miller-Corcoran
455 Court Street
Binghamton, NY 13904

Please contact Kate Miller-Corcoran with any questions
607-218-7040 (call/text) | kmillercorcoran@rhnscny.org